

## **Imprint**

### **Address:**

Giada Ilardo AG co Giahi  
Bahnhofstrasse 70  
8001 Zürich

**Owner:** Giada Ilardo

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### **General Terms and Conditions of Giada Ilardo AG co Giahi, Zurich**

#### **1. Preamble**

Our goal is to make your visit to our studios as pleasant as possible. We want you to be completely satisfied with our services. If you have any complaints, please contact us. We will then take the opportunity to resolve your complaint to mutual satisfaction.

Although we strive to make our business relationship with you as pleasant and straightforward as possible, we must legally regulate certain conditions. Therefore, you will find our general terms and conditions here.

#### **2. Subject of the General Terms and Conditions**

The subject of the general terms and conditions is the regulation of the contractual terms for all contracts of Giada Ilardo AG co Giahi, owner Giada Ilardo, located at Bahnhofstrasse 70, 8001 Zurich, hereinafter referred to as "Giahi", with the user, hereinafter referred to as "Customer". The general terms and conditions of Giada Ilardo AG co Giahi valid at the time of the contract conclusion apply.

#### **3. Conclusion of Contract**

A contract for the creation of a tattoo/piercing is concluded when the customer commissions the design for the tattoo and/or makes an appointment. The commissioning is evidenced by the payment of a deposit by the customer.

By making a bid, the customer enters into a legally binding purchase contract. The bid also includes the possibility of minor deviations, typographical errors, and technical changes from our illustrations and descriptions. In this case, contract cancellation and contestation are excluded.

The offers from Giahi are non-binding. The contract is only concluded after Giahi confirms the order to the customer after receiving any deposit with a session appointment. By doing so, the customer enters into a legally binding purchase contract.

Giahi reserves the right to reject an order. Any claims of any kind arising from this rejection are expressly excluded by Giahi.

The customer agrees to the terms and conditions upon conclusion of the contract and waives any claims for damages or other costs of any kind against the executing studio and the tattoo artist/piercer in the event of complications.

#### **4. Information Obligations**

The customer is obliged to provide truthful information when the session appointment/contract is concluded. If the customer fails to provide this information or provides false data, especially incorrect names and phone numbers, Giahi may withdraw from the contract if a contract has been concluded.

#### **5. Prices and Payment Terms**

Agreed appointments by phone, email, or in person at one of our studios are binding.

The prices for the sessions are those offered at the time of order placement/contract. Prices include rework (within 12 months), provided no other written agreements have been made and the customer has not violated any of our care instructions.

The amount, including the deposit, is due immediately and payable without deduction unless otherwise agreed.

The customer pays a deposit due immediately upon appointment scheduling according to the agreement.

At the end of the appointment (session), the remaining balance of the pre-agreed price is due.

Gift vouchers can be purchased in any amount. The value of the vouchers is not paid out but is only used to offset an order.

All prices are in Swiss Francs including VAT.

#### **6. Customer's Right of Withdrawal**

The customer must cancel or reschedule the session appointment at least 2 working days (48 hours) before the session begins. In this case, the customer will be refunded the deposit in the form of a voucher for Giahi's services over the value of the deposit. If this deadline is not met and the customer cancels less than 2 working days (48 hours) before the start, the deposit will be retained in full.

Giahi reserves the right to retain deposits, especially if drawings have already been made for the customer.

#### **7. Conditions**

Tattoos/piercings are applied/inserted following usual precautions and using high-quality materials.

Before we perform a procedure in one of our studios, you will truthfully confirm in a consent form that:

- we have informed you about the procedure.
- you have not withheld any disease (e.g., HIV, TBC, Hepatitis, etc.) from us.
- you do not suffer from any other infectious diseases.
- you are not under the influence of alcohol or drugs.
- you are of legal age.
- you have been informed about the care.

- you, as a woman, are not pregnant.
- you transfer the rights to the photo of the tattoo/piercing and any drawings to Giahi and allow Giahi to publish them on the internet and in the studio.
- you acknowledge our general terms and conditions.

Racist slogans, etc., are not tattooed. Furthermore, we reserve the right to reject motifs we cannot support.

#### **8. Persons Under 18 Years**

Persons under 16 years are not tattooed.

Persons under 18 years are only tattooed if the minimum age of 16 is met, a legal guardian is present, and both the customer and the guardian can present a valid ID.

Persons under 12 years are not pierced.

Persons under 16 years are only pierced if the minimum age of 12 is met, a legal guardian is present, and both the customer and the guardian can present a valid ID.

Persons between the ages of 16 and 18 are only pierced if they can present a valid ID and we have made telephone contact with a legal guardian.

#### **9. Copyrights**

The copyrights of this website belong to Giahi.

Giahi does not verify whether the copyrights of customer photo templates belong to the customers. The customer assures Giahi that they own the rights to this template and indemnifies Giahi from any claims arising from any legal violations or other violations of applicable law.

Unauthorized use, reproduction, distribution, publication, or commercial use of the content on this website without permission from Giahi is prohibited and will be prosecuted both criminally and civilly.

#### **10. Data Protection**

Giahi collects only the data from the customer necessary for the execution of the session/contract processing without the customer's consent. Giahi uses the data provided by the customer only for the purposes the user has consented to.

#### **11. Hygiene**

It goes without saying that we work strictly according to hygiene regulations. Furthermore, you will be thoroughly informed (orally and in writing) about care instructions and aftercare for tattoos and piercings. We accept no liability for non-compliance.

#### **12. Disclaimer**

Giahi is not liable for tattoos and piercings unless negligence is proven. Worn and used jewelry is excluded from exchange. Every violation of physical integrity carries a health risk. By placing the order, the customer automatically consents to bodily harm and assumes responsibility. Giahi keeps the risks for errors and infections as low as possible to the best of its knowledge and belief. Aftercare and maintenance are the customer's

responsibility. Giahi provides instructions and guidelines, and the customer is obliged to follow them.

Giahi is not responsible for the loss or destruction of personal belongings and possessions brought into the tattoo studio by the customer.

No liability is assumed for the accuracy, completeness, or timeliness of the content presented on this website. Furthermore, no liability is assumed for damages that may arise from using this website.

Despite careful content control, we assume no liability for the content of external links. The operators of the linked sites are solely responsible for their content.

We hereby expressly distance ourselves from all contents of all linked pages on our homepage and do not adopt these contents as our own. This declaration applies to all links on this website.

### **13. Place of Jurisdiction**

The place of jurisdiction is the headquarters of Giahi, 8001 Zurich, unless otherwise specified by law. Applicable law is Swiss law.

### **14. Final Provisions**

Giahi reserves the right to change the terms and conditions at any time. Upon conclusion of a contract, only the terms and conditions valid at that time apply.

If a clause of these terms and conditions is invalid, the other clauses and the contract itself remain effective. If these clauses are not part of the contract, the content of the contract is governed by the statutory provisions accordingly.